

General terms and conditions

1. **Registration:**

The registration must be in written format via post, fax or e-mail. The registration must be confirmed by Weinakademie Österreich.

2. **Course fee and cancellation fee:**

The course fees must be paid within 7 days from date of invoicing. By using e-banking please state your full name, the course number as well as the date of invoice. For payments by credit card a handling fee of 3.5 % of the course fee will be added. One-day and evening courses can be cancelled without cancellation fee up to 14 days in advance, residential courses up to 6 weeks prior to the start of the particular course. Within 14 days (one-day and evening courses) respectively 6 weeks (residential courses) prior to the start of a course the cancellation fee is 50 % of the course fee and 100 % by non-attendance or cancellation after the start of a seminar. Parts of the courses cannot be cancelled or attended at a later date. Paid course fees may only be retransferred with deduction of a handling fee of EUR 25.-.

3. A non-recurring examination fee is included in the course fee. If a candidate does not sit the exam, the examination fee will expire and must be paid again in the case of sitting the exam at a later date.

4. **Attendance and programme changes:**

The course will only take place with a minimum of 15 participants. In the case of cancellations, we cannot refund incurred expenses. Please be aware of programme changes.

5. **Liability:**

For accidents and other damages we can only inherit liabilities within the scope of the legal liability. We do not inherit liabilities for accidents and other damages on the way to and from the course venues. Attending excursions and visiting programmes etc. are at your own risk. Furthermore Weinakademie Österreich is not liable for lost clothing, valuables, etc.